



## Merchandise Return Form

**We, at HestanCulinary.com, are committed to providing you with top quality merchandise and dependable service. If, for any reason, you are not satisfied with your merchandise, just return it within 30 days of ordering. Should you decide to return your merchandise, simply follow the return instructions below:**

- 1) Please complete the information below and enclose this form with your return.
- 2) All returned merchandise must be returned in the same condition it was received and in its original packaging for proper credit. In order to expedite the processing of your return or credit, please follow these instructions.
- 3) Send your package "Freight Prepaid" via UPS or Insured Parcel Post (USPS) to:

**HestanCulinary.com  
 2005 Meyer Way  
 Fairfield, CA 94533**

HestanCulinary.com will not be responsible for packages that are not received, so please make certain that you retain your receipt and tracking number for the parcel. Please note that the shipping charges are non-refundable.

- 4) Your return will be processed and a credit issued within 30 days.

If you have any questions or concerns with regards to your order, please contact our Consumer Relations Department at (877) 601-2918.

Name: \_\_\_\_\_  
 Address: \_\_\_\_\_  
 Phone Number: \_\_\_\_\_  
 Email Address: \_\_\_\_\_  
 Order Number: \_\_\_\_\_

**Item(s) returned for Credit: (complete information below)**

Item Number: \_\_\_\_\_ Quantity: \_\_\_\_\_ Description: \_\_\_\_\_

Defective  Wrong Item Ordered  Wrong Item Shipped  Dissatisfied  Other (explain)

Item Number: \_\_\_\_\_ Quantity: \_\_\_\_\_ Description: \_\_\_\_\_

Defective  Wrong Item Ordered  Wrong Item Shipped  Dissatisfied  Other (explain)